



## Graffiti Busters

# Rules of Operation

### Dear Valued Graffiti Buster

Welcome to Graffiti Busters. We hope you find membership enjoyable and worthwhile

### Safety and Insurance

Insurance for Volunteers (while on the job) is provided by Neighbourhood Watch Victoria. This includes public liability and voluntary personal accident covers. To qualify for insurance protection, you MUST sign on as a Volunteer Member of NHW 3193. You may, of course also be a Member of your local NHW group in your suburb. Insurance is subject to Policy conditions and the rules set out here. If these rules are NOT followed, the insurance may be compromised, and claims denied.

1. Only NHW endorsed graffiti “busts” (projects) led by your Zone Leader or Deputy are covered by the NHW insurance. Individual outings, no matter how well intended are not covered.
2. In the unlikely event of an incident involving injury or property damage, please report the circumstances immediately to NHW 3193 at the address below, for liaison with the insurance company. This is a condition of insurance cover for Volunteers and enables the maintenance of proper records.
3. Use of a ladder or other aid (box etc.) to gain access to high points is NOT covered by our insurance.
4. Busters on site MUST wear appropriate Personal Protective Equipment as appropriate to their activity, consisting of ‘High-viz’ vests, gloves, eye protection, work clothes and sensible closed shoes. Respiratory masks are available for abrasive sanding and use of high-pressure water spray equipment. It is your responsibility to keep yourself safe, please be aware of this always.
5. In working areas where there is exposure to road traffic including laneways, safety warning signs should be set up.
6. Busters should familiarise themselves with instructions included in the Bayside Council Graffiti Removal Kit (or other equivalent product) and follow them. See also our ‘Rules and Tips’ brochure.

### What we can and cannot clean

1. You MUST NOT paint private property without permission of the owner. Please use the appropriate form to obtain consent and ensure your Zone leader and the property owner/resident receive a copy. This rule is mandatory for garage doors, fences, outer walls, shop fronts other prominent assets but some common sense applies for back fences, power poles etc. Discuss with your Zone leader to evaluate the issues.
2. Municipal Councils should clean graffiti from Council property but many neglect to do so. Our role in this instance is to report graffiti and follow up. Suggest use of the ‘Snap-Solve-Send’ smart phone app. (or similar) to report a case.
3. Public Utilities, Power companies, Telcos etc. also should clean their own assets, but rarely do they do so. Our view is that until this situation changes, we will clean them or, (if the asset has been painted previously) over-paint it in the appropriate colour.
4. Power Company green boxes MUST NOT be painted as we are advised there is an increased risk of fire. Power poles can be painted.

### Graffiti Buster quality principles

1. Our fundamental policy is to provide for rapid and free removal of graffiti from private property. While owners should themselves remove graffiti, sometimes, they fail to do so. In these circumstances we clean offensive graffiti free of charge.
2. If the owner/resident is a commercial business or body corporate, it is acceptable to request a donation. If they demand a particular colour it is OK to ask him/her to pay for the paint. We must always take care to ensure the colour used is acceptable to the owner.
3. We will take care to protect motor vehicles and/or other exposed property against potential surface damage before starting work.
4. We will always leave a work site at least as clean and tidy as we found it, disposing of dirty water, residue chemicals, rags etc. in a responsible manner away from site.
5. We remove graffiti tags, NOT ARTWORKS. If there is ANY doubt, DO NOT REMOVE without specific written permission.
6. We will check for accidental paint spills and spatter etc. on walls, paths, and road surfaces and clean up as necessary.
7. We will do a proper job. Slapdash work is not acceptable. Make it neat.

### DECLARATION

I have read the above and “Rules and Tips for Graffiti Busters”. I understand these rules and standards and agree to abide by them:

**Important: Graffiti Busters Volunteers must also sign the NHW Membership form for access to Group insurance cover.**

Your name.....Your Group name.....

Signature.....Date.....

Phone..... Email.....



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